



Grv 2731

PATENT
ATTORNEY DOCKET NO. 02324/019001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al. Art Unit: Unknown
Serial No.: 09/267,178 Examiner: Unknown
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Assistant Commissioner for Patents
Washington, DC 20231

TRANSMITTAL LETTER

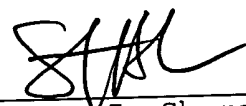
The following Preliminary Amendment is enclosed for
filing in regard to the above-referenced application.

Please apply any charges not covered, or any credits,
to Deposit Account No. 06-1050.

Respectfully submitted,

Date:

8/4/99


Steven J. Shumaker
Reg. No. 36,275

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Diane Wimperis
Diane Wimperis



GAU 2731

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PRELIMINARY AMENDMENT

Before initiation of examination of this application,
please amend the above-referenced application as follows:

In the Specification:

At page 1, line 1, insert --09/260,299-- in the blank
after "No."

At page 1, line 2, delete ", and bearing attorney
docket no. 02324.018001".

At page 1, line 3, insert --09/260,299-- in the blank
after "No."

REMARKS

In this Amendment, Applicant has amended the
specification to verify Applicants' claim of priority.

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